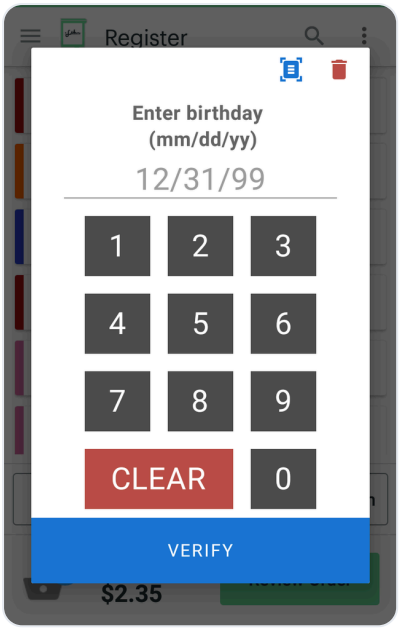
Scanning an ID at checkout

What the cashier sees when a driver's licence or ID card is scanned, which records the app keeps, and what it does with the data on the ID.

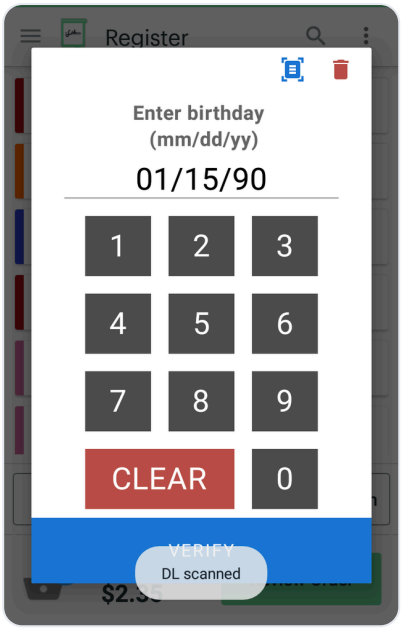
The app reads only the date of birth from the ID barcode. Its records hold the customer's age, the order ID, and the date and time, and nothing else from the ID.

In the examples the group's age is 21. The screenshots use sample IDs.

SCAN RESULT	WHAT THE CASHIER SEES	WHAT TO DO
Old enough	`DL scanned`, and the date of birth fills in. After `VERIFY`, or at once with `Autocomplete` on, `Verified` appears and the prompt closes.	Continue the sale. Later items in the same order that need the same or a lower age do not ask again.
Too young	The red `Warning!` panel with the customer's age and the required age.	Tap `Close`: the prompt comes back. Refuse the sale and remove the item with the red bin.
Can't be read	Nothing. The date of birth does not fill in.	Scan again, type the date of birth from the card on the keypad, or remove the item with the red bin.



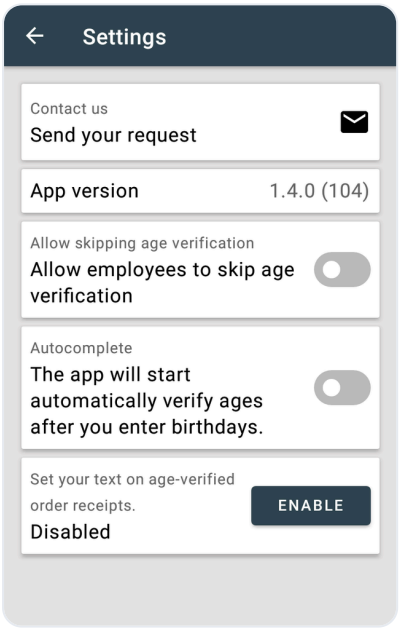
The prompt with skipping turned off: there is no SKIP button. The scan icon and the red bin are at the top.



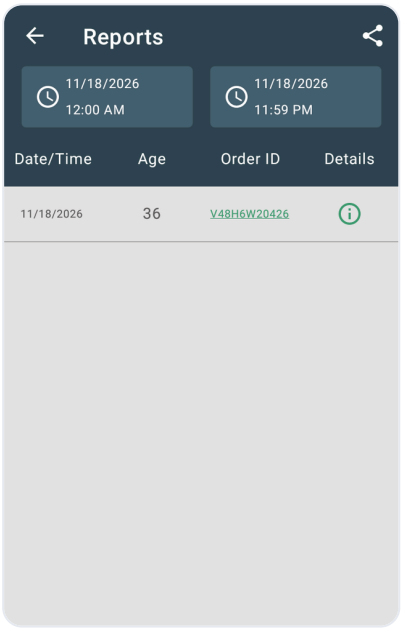
Sample ID born 01/15/1990: DL scanned, and the date fills in. VERIFY then shows Verified and the sale continues.



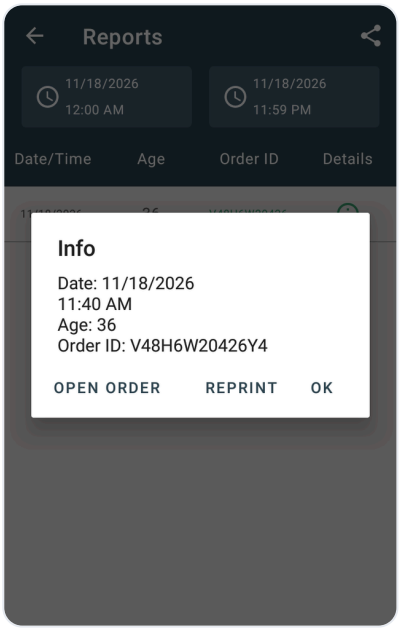
Sample ID born 06/20/2008: Warning! The customer's age (18) is less than the required 21.



Settings: Allow skipping age verification is off.



Reports: one line per order that passed the check and was paid.



Details of a line: date and time, age and Clover order ID.

> Use a 2D barcode scanner that reads PDF417, the barcode on the back of US and Canadian driver's licences and ID cards, including non-driver ID cards. Connect it to the Clover device by USB or Bluetooth. A 1D scanner cannot read an ID. Scan a licence once at the prompt to check your scanner. If the date does not fill in, send the scanner model to contact@payplaxe.com.

> With `Allow employees to skip age verification` off, the prompt has no `SKIP` button, and Back or a tap outside the prompt does not close it. The prompt closes after a date of birth that meets the group's age is verified, or when the item is

> removed with the red bin. The keypad is always on the prompt, so the cashier can type the date of birth instead of scanning. The keypad cannot be turned off.

Set up the check for scanned IDs

1. Create a group with the restricted items or categories and set `Age Required`, for example 21.
2. On each Clover device, open Age Verify once and allow `draw over other apps`.
3. In `Settings`, turn `Allow employees to skip age verification` off.
4. Connect a 2D scanner and scan a licence at the prompt. The date of birth must fill in.
5. Tell cashiers to scan the ID when the prompt opens, and to type the date only when the barcode cannot be read.

> `Reports` has one line for each order that passed the check and was paid: `Date/Time`, `Age` and `Order ID`. A skipped check shows as `Skipped`. The report does not show whether the date was scanned or typed, and an underage result is not recorded. The share icon e-mails a link to the report as an Excel file. In the browser version (ageverify.payplaxe.com) you can also download the file.

> Age Verify does not save the name, address, date of birth, licence or ID number, expiration date, photo or barcode of a scanned ID in its data on the Clover device, in the browser version or on PayPlaxe servers. On the Clover device it keeps the order ID and the customer's age until the next employee login or switch, so the same order is not asked twice. The report lines (order ID, age, date and time) are kept for your business on PayPlaxe servers. There is no setting for this, because the app does not keep ID data at any time.

> The check runs when the item is added to the order. The payment screen does not check again. The app reads the date of birth. It does not check the expiration date or whether the ID is genuine. Looking at the ID and following your state's rules is still the cashier's job.

Unofficial documentation set generated for PayPlaxe Clover POS apps. Prices and features follow the published product pages.

contact@payplaxe.com **payplaxe.com** (https://payplaxe.com)

Clover Apps (US) (https://www.clover.com/appmarket/developer/851YWYC4PW440)

Clover Apps (EU) (https://www.eu.clover.com/appmarket/developer/FBG7E8TY6C95W)