



Age Verify

Age Verify stops the sale of restricted items until someone enters the customer's date of birth. You group the products and set the minimum age for each group. The same groups, reports and settings also open in a browser.

\$0.99 / month

Free trial: 30 days

Clover POS (United States and Canada)

OVERVIEW

How it works

1 Products are grouped by age

A group holds the items or categories that need a check, plus the minimum age for them.

2 The check happens in the Register

Adding a restricted item stops the sale until a date of birth is entered. Only inventory items are matched: the item itself is in a group, or one of its categories is. A custom or open-price line typed at the register carries no inventory item, so it is never checked.

3 One check per order

The app asks for the age once. It asks again only if a later item requires a higher age than the age already read for this order — a customer verified at 19 for an 18+ item is asked again at a 21+ item, while a customer verified at 34 is not. If a check was skipped, no further prompt appears in that order.

4 Two ways to answer

Scan the barcode on a driver's licence, or type the birthday in the order shown on the prompt — mm/dd/yy in dollar markets, dd/mm/yy elsewhere.

5 What ends up in the report

When the order is paid, one line is written for it: the date, the age last read for that order and the order ID. An order verified twice still gives one line. A skipped check is recorded too and shows as **Skipped**. A failed check, or an order that is never paid, produces no line. You can also print your own line on the receipt.

6 The app helps, you are still responsible

The check is a prompt on the screen. Looking at the ID, refusing the sale and following your state's rules is still the cashier's job.

7 Your setup lives in your PayPlaxe account

The groups, the settings and the verification log are stored for your merchant on PayPlaxe's servers, not on the Clover device — so they survive a reinstall, and the browser shows the same data. The Clover device works from a copy that it reloads each time Age Verify is opened there.

The app never replaces the Clover Register — it adds to it. Payments, taxes and reporting stay in Clover.

FEATURES

What it does

01

Groups with their own age

One group for 18+, another for 21+, each with its own list of items or categories.

02

Items or categories

Cover a whole category at once, or pick individual items.

03

Driver's licence scanning

Scan the licence barcode with the Clover scanner and the app reads the date of birth from it.

04

Manual entry

Type the date of birth when there is no scannable ID. Use the order shown on the prompt — mm/dd/yy in dollar markets, dd/mm/yy elsewhere.

05

Autocomplete

The check runs as soon as the last digit of the date of birth is entered, so nobody has to press a confirm button. It works the same way after a licence scan.

06

Skip control

Decide whether employees may skip a verification at all.

07

Receipt line

Print your own text, for example **Age Verified**, on receipts for orders where the age prompt was answered. A skipped check also counts, so turn skipping off if the line has to mean the ID was actually checked.

08

Reports

One line per order, written when the order is paid: date and time, the age read and the order ID. A skipped check appears as **Skipped**; a failed check and an order that is never paid do not appear at all.

09

Web version

ageverify.payplaxe.com (<https://ageverify.payplaxe.com>) opens the same groups, reports and settings in a browser. It is not a separate product: this is the setup side of the app you already have, with nothing extra to buy. Sign in with **Login via Clover** — your Clover account, no password and no QR code. Everything that happens at the register stays on the Clover device, and a change made in the browser reaches the register only after Age Verify has been opened there once.

INSTALL

Price & installation

\$0.99 / month

📥 **Install on Clover App Market** (<https://www.clover.com/appmarket/apps/V0DBHZ3BKZQX2>)

Every app has a 30-day free trial. Clover bills the subscription with your monthly Clover invoice.

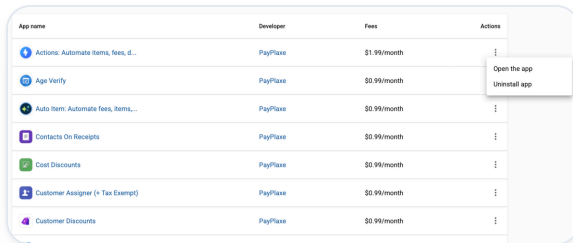
How to install

1. Open the **Clover App Market** — on the device, or at `clover.com/appmarket` in your web dashboard.
2. Find the app by name, or open its direct link from the button above.
3. Tap `Connect` / `Install` and accept the permissions the app requests.
4. The 30-day free trial starts automatically. The subscription then appears on your monthly Clover invoice.
5. Open the app on the Clover device and sign in with a **Manager** or **Admin** employee account to configure it.
6. To cancel later, uninstall the app from the App Market — the steps are right below.

How to cancel the subscription

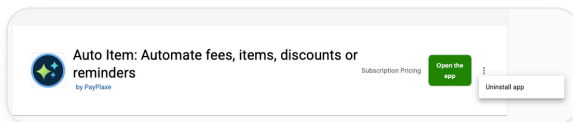
Cancelling means uninstalling the app — there is no separate billing screen.

1. Open the **App Market** — on the Clover device, or in the web dashboard.
2. Open **My Apps**. Every app you pay for is listed there with its monthly fee.



App name	Developer	Fee	Actions
Actions: Automate items, fees, d...	PayPlace	\$1.99/month	⋮
Age Verify	PayPlace	\$0.99/month	⋮
Auto Item: Automate fees, items, ...	PayPlace	\$0.99/month	⋮
Contacts On Receipts	PayPlace	\$0.99/month	⋮
Cost Discounts	PayPlace	\$0.99/month	⋮
Customer Assigner (+ Tax Exempt)	PayPlace	\$0.99/month	⋮
Customer Discounts	PayPlace	\$0.99/month	⋮

3. Tap the ⋮ button on the app's row and choose **Uninstall app**.
4. The app's own page works too: ⋮ next to the green **Open the app** button → **Uninstall app**.



5. Confirm. The subscription stops there and then — the app is off your next Clover invoice.

Install and cancel any time from the Clover App Market.

START HERE

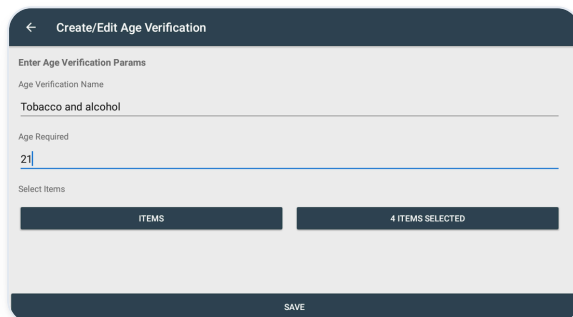
First setup

Do this once, in this order. It takes a few minutes and the app is then ready for the shift.

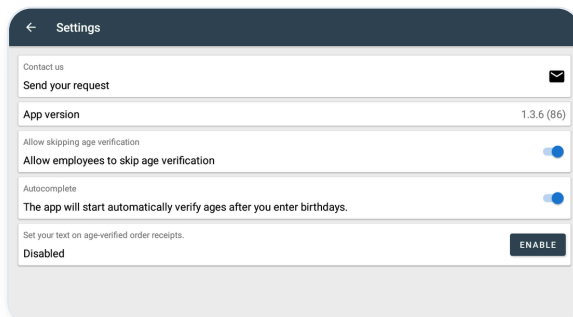
1. Open **Age Verify**; existing groups show their name, required age and item count.



2. The first time, allow the Android permission **draw over other apps** when the app asks. Without it the age prompt cannot open over the Register.
3. Tap **+** to create a group.



4. Enter the group name and **Age Required** (e.g. 21).
5. Tap **ITEMS** (or switch to categories) and select the restricted products, then **SAVE**.
6. Open **Settings** : decide whether staff may skip a check, turn on **Autocomplete** so the check submits itself, and enable the receipt line if you need proof. These three appear only for Manager and Admin employees; anyone else sees only **Contact us** and **App version** .



7. Test it on a real order: add a restricted item, scan a driver's licence at the prompt and confirm the sale continues.

Create one group per legal age — for example 21+ for alcohol and 18+ for tobacco.

CONFIGURATION

Setup scenarios

Each scenario is a complete configuration — follow the steps in order.

Most configuration screens require the Clover employee role of Manager or Admin.

1 21+ on alcohol, 18+ on tobacco

Two different legal ages in one store, on two different sets of products.

1. Open **Age Verify** and tap **+**.
2. Name the first group **Alcohol 21+** and set **Age Required** to 21.
3. Tap **Items** (or switch to categories) and select everything alcoholic, then save.
4. Create a second group **Tobacco 18+** with age 18 and its own items.
5. In the Register, add one of those products — the app asks for the date of birth before you can continue.

2 Scan the driver's licence instead of typing

Faster at the counter and less room for a typo.

1. Make sure your Clover scanner is working — the same one you use for barcodes reads the licence.
2. Add a restricted item in the Register so the age prompt appears.
3. Scan the back of the driver's licence; the date of birth is read from the barcode.
4. Turn on **Autocomplete** in Settings so the check submits itself as soon as the licence is read.
5. Train the cashiers: scan the licence when the prompt appears, and type the birthday only as a fallback.
6. If a licence is not recognised, send the details to **contact@payplaxe.com** so the format can be added.

3 Tighten the policy: no skipping, print the proof

For audits you need evidence that the check happened.

1. Open **Settings** and turn **Allow employees to skip age verification** off.
2. Enable **Set your text on age-verified order receipts** and write the line you want printed.
3. Run a test sale and confirm the receipt carries the line.
4. Open **Reports** to review checks by date, age and order.
5. Export or share the report when you need it for an inspection.

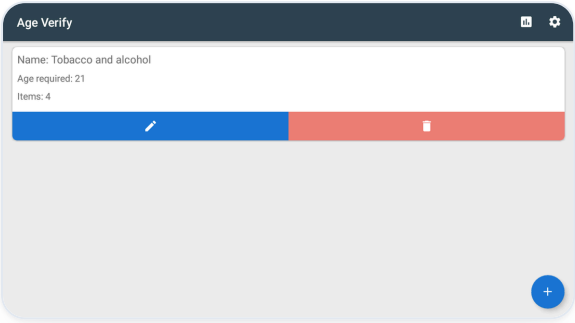
The app records that a verification was performed and the age it read; it does not keep a copy of the customer's ID for normal sales. If a licence is not recognised, the app sends the unreadable barcode data to PayPlaxe support so the format can be added — that data can contain the details encoded on the licence.

REFERENCE

Screens and settings

Every screen of the app and what each setting does. (5)

Groups list



Name

Your label for the group.

Age required

The minimum age enforced for these products.

Items / Categories

How many items the group covers. A group built from categories shows Categories: N instead.

Blue pencil / red bin

Edit or delete the group.

Report icon

Opens the verification history.

Gear icon

Opens Settings.

Group editor

←

Create/Edit Age Verification

Enter Age Verification Params

Age Verification Name

Tobacco and alcohol

Age Required

21

Select Items

ITEMS

4 ITEMS SELECTED

SAVE

Age Verification Name

Your label for the group; shown in the groups list.

Age Required

The minimum age, e.g. 18 or 21.

ITEMS / categories

Choose whether the group is built from items or categories.

0 ITEMS SELECTED

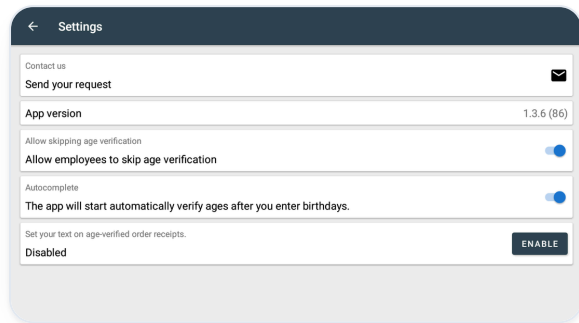
Opens the picker; the count updates as you select.

SAVE

Stores the group; it works on the next order.

Settings

On the Clover device the three switches below appear only for Manager and Admin employees; anyone else sees just **Contact us** and **App version**. The browser version shows them to anyone who can sign in.



Allow skipping age verification

On lets employees bypass a check; off makes it mandatory.

Autocomplete

Runs the check as soon as the date of birth is complete, instead of waiting for a confirm tap.

Set your text on age-verified order receipts

Prints your own line (e.g. **Age Verified**) on receipts for orders where the age prompt was answered. A skipped check also counts, so turn skipping off if the line has to mean the ID was actually checked.

Contact us

Support request from the app.

App version

The installed version.

Age prompt (Register)

The prompt opens over the Register when a restricted item is added. It has no cancel button and does not close when you tap outside it.

SKIP

Records the check as skipped and lets the sale continue. Shown only when Allow skipping age verification is on. A skipped check still triggers the receipt line and is logged as Skipped.

Red bin

Deletes the restricted line item from the Clover order and closes the prompt. Use it when you refuse the sale — the product leaves the order itself, so check the order before taking payment.

Enter birthday (mm/dd/yy)

The hint above the field: the order to type the date in. Dollar markets show mm/dd/yy, other markets dd/mm/yy.

0–9 / CLEAR

The keypad types the date. CLEAR removes the last digit, not the whole date.

VERIFY

Runs the check. With Autocomplete on it runs by itself as soon as the date is complete.

Warning!

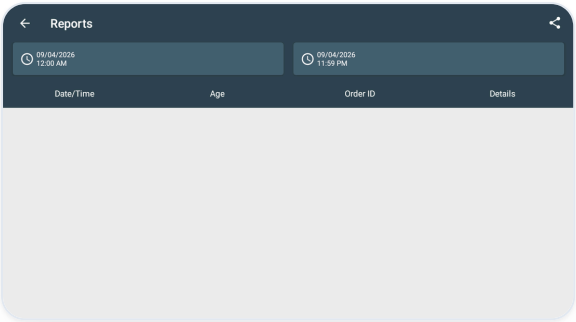
The red panel shown when the age read is below the group's age; it names the customer's age. Close returns to the same prompt, which asks again.

DL scanned

Confirms a driver's licence barcode was read and the date of birth taken from it. Only the standard US licence barcode is recognised.

Reports

Opens from the report icon in the groups list, on today's checks.



Start / end date and time

The range shown. It opens on today; on the Clover device the picker goes back about six months, in the browser about 90 days.

Date/Time

When the check was recorded.

Age

The age read for that order. Skipped means the check was skipped.

Order ID

Tap it to open that order in Clover.

Details

Opens Info with the same three values, plus Reprint, which prints the bill again with your receipt line on it, and Open Order.

Share

Creates an export link, shows it as a QR code and offers SEND VIA EMAIL. Access to the link expires after one hour.

Loaded last 1000 records

The message when the range holds more than 1000 checks: only the last 1000 are listed. Export a long period in parts.

AT THE REGISTER

Everyday use

What the cashier does after the app is configured.

1. Add the restricted item; the age prompt appears by itself. It has no cancel button.
2. Scan the customer's driver's licence, or type the birthday in the order shown on the prompt — mm/dd/yy in dollar markets, dd/mm/yy elsewhere.
3. The check is asked once per order. A later item asks again only if it requires a higher age than the age already read.
4. If the age is too low, a red **Warning!** panel gives the customer's age and **Close** brings the prompt back. To finish the sale without that product, tap the red bin at the top of the prompt — it deletes the restricted line from the order, so check the order before taking payment.
5. The sale continues; the receipt carries your verification line if you enabled it.

IF SOMETHING IS WRONG

Troubleshooting

Symptom on the left, what to do on the right.

A licence is not recognised.

Type the date of birth manually to finish the sale, then send the licence details to contact@payplaxe.com so the format can be added.

Staff skip the check.

Turn **Allow employees to skip age verification** off.

The prompt asks again inside one order.

That happens when the next item requires a higher age than the age already read for the order. Switching the active employee clears the stored verifications for every open order, so an order still open at that moment is asked again — and if it is paid after the switch without a new check, it gets neither the receipt line nor a report line. Check the age set for each group in the app.

No line on the receipt.

Enable **Set your text on age-verified order receipts** and write the text. If it is on and the line is still missing, check whether the active employee was changed while the order was open — that clears the order's verification, and with it the receipt line and the report line.

The prompt never appears.

Open Age Verify once on the Clover device and allow the Android permission **draw over other apps** — without it the prompt cannot open over the Register. If you created or changed the group in the browser, open Age Verify on the device once as well: the register works from the copy it loads there.

One product does not ask for an age.

The check runs on inventory items only — the item is in a group, or one of its categories is. A custom or open-price line typed at the register is not matched to any group and is never checked. Put the product in a group, or add its category to one, and ring it up from the inventory.

The app's dialog never appears on the payment screen; Clover shows "Customer is choosing payment method".

Open the Clover **Setup** app → **Payments** and uncheck **Automatically take payment on Connected Device**, so payment is taken on the primary device.

Settings cannot be opened or changed.

Sign in with an employee whose Clover role is **Manager** or **Admin**. Some apps also have their own **Restrict access** switch that locks the configuration.

The app works erratically, or stops reacting after the device has been idle.

Turn off Battery Saver in the device's Android settings and keep the device online.

A change made on one device is not visible on another.

Settings sync through the cloud; give it a minute and make sure both devices have a network connection.

QUESTIONS

FAQ

Which IDs can be scanned?

US driver's licences with the standard barcode. Scan one at the age prompt to check your scanner; report unrecognised licences to support so the format can be added.

What if the customer has no scannable ID?

The cashier types the date of birth in the order shown on the prompt — mm/dd/yy in dollar markets, dd/mm/yy elsewhere.

Can staff bypass the check?

Only if you allow it — the **Allow employees to skip age verification** switch controls that.

Does the check repeat for every item in the order?

No. The age is asked once per order. The prompt comes back only when a later item requires a higher age than the age already read for the order — a customer verified at 19 for an 18+ item is asked again at a 21+ item, while a customer verified at 34 is not. If a check was skipped, no further prompt appears in that order. **Autocomplete** is a different thing: it submits the check as soon as the last digit of the birthday is typed.

The customer is too young — how does the cashier get out of the prompt?

The prompt has no cancel button and does not close when you tap outside it. Tap the red bin at the top of the prompt: it deletes the restricted line from the Clover order and closes the prompt, so the rest of the sale can go through. **The product is removed from the order itself, not only from the prompt.** If the birthday entered is too young, a red **Warning!** panel shows the customer's age; **Close** returns to the same prompt, which asks again.

Where can I see past checks?

In the **Reports** screen: **Date/Time**, **Age**, **Order ID** and **Details**. One line is written per order when the order is paid, carrying the last age read for it; a skipped check shows as **Skipped**.

Can I do this from a computer?

The setup, yes. ageverify.payplaxe.com (<https://ageverify.payplaxe.com>) opens Age Verify, Reports and Settings in a browser; sign in with **Login via Clover**, the same Clover account (there is no password and no QR sign-in). What happens at the register stays on the Clover device: the age prompt, the licence scan, the receipt line, printing and opening an order are not in the browser. After you save a change there the page tells you to open the app on your Clover POS — the register works from the copy it loads when Age Verify is opened on the device, so the change takes effect only after that.

How much does it cost?

\$0.99 per month, with a 30-day free trial.

SUPPORT

Contacts

EMAIL

contact@payplaxe.com

TEXT MESSAGE

743-800-4077

WEBSITE

payplaxe.com (<https://payplaxe.com>)

IN-APP SUPPORT

Settings → Contact us

ANSWER TIME

5–15 minutes

contact@payplaxe.com payplaxe.com (https://payplaxe.com)

[Clover Apps \(US\)](https://www.clover.com/appmarket/developer/851YWYC4PW440) (https://www.clover.com/appmarket/developer/851YWYC4PW440)

[Clover Apps \(EU\)](https://www.eu.clover.com/appmarket/developer/FBG7E8TY6C95W) (https://www.eu.clover.com/appmarket/developer/FBG7E8TY6C95W)