



Contacts On Receipts

Contacts On Receipts prints the ways to reach you at the bottom of the customer's paper receipt. On the Clover home screen the app's tile is labelled **Contacts**.

\$0.99 / month

Free trial: 30 days

Clover POS (United States and Canada)

OVERVIEW

How it works

1 One block, several lines

Each contact becomes a line with the icon for its type followed by the value. The block prints under an **Our contacts** heading; the type name itself is not printed. It is added to printed receipts only — receipts sent by email or text message are unchanged.

2 The list is stored in your PayPlaxe account

Contacts are kept for the whole business, not on one device, so the device needs Internet to show, add, edit or delete them. Printing itself uses the copy already on the device.

3 Each device prints its own copy

A Clover device refreshes its copy only when **Contacts** is opened on it. After you add, edit or delete a contact, open **Contacts** once on every device that prints receipts; waiting does not update them. Until you do, those devices keep printing the old details on customers' receipts.

4 Values are capped at 40 characters

A value longer than 40 characters is cut at the exact middle of the text and printed on two lines, even in the middle of a word. Keep a value to 40 characters or fewer to fit it on a single row of thermal paper.

5 One button controls printing, on that device

The **Enabled** / **Disabled** button turns the block on and off without deleting your contacts. It is stored on the device you tap it on; every other Clover device keeps its own setting.

6 You see it before customers do

Test Print prints the block on real paper. It sends the block straight to the printer, so it does not prove the block reached a customer receipt — check a real receipt as well.

7 No role restriction

The app has two screens and no access lock. Any employee who can open **Contacts** can add, edit or delete a contact for the whole business.

The app never replaces the Clover Register — it adds to it. Payments, taxes and reporting stay in Clover.

FEATURES

What it does

01

Fourteen contact types

Phone, Email, Web, Instagram, What's App, Facebook, Telegram, LinkedIn, Twitter, Coordinates (GPS), YouTube, TikTok, Weibo and Skype, in the order the app lists them. Each prints as the type's icon followed by the value.

02

Printed receipts only

The block is added to receipts printed on paper. Receipts sent by email or text message are not changed.

03

Up to 40 characters

Each value is limited to 40 characters. A value longer than 20 characters is split at the exact middle of the text and printed on two lines, even in the middle of a word.

04

Test print

Print the block on paper before customers see it. **Test Print** goes straight to the printer, so check a real customer receipt as well.

05

One button per device

The **Enabled** / **Disabled** button turns printing on and off without deleting the contacts. It applies only to the Clover device you tap it on.

06

Edit any time

Change a number or a handle in a couple of taps. The change is saved for the whole business, but each device prints from the copy it downloaded the last time **Contacts** was opened on it.

INSTALL

Price & installation

\$0.99 / month

↓ **Install on Clover App Market** (<https://www.clover.com/appmarket/apps/E1KPTDHB56HR>)

Every app has a 30-day free trial. Clover bills the subscription with your monthly Clover invoice.

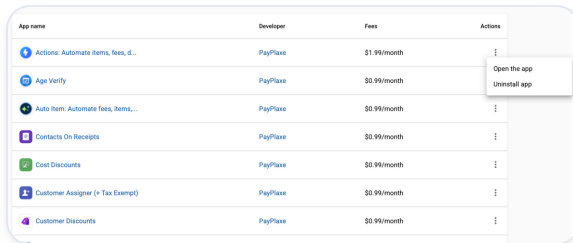
How to install

1. Open the **Clover App Market** — on the device, or at `clover.com/appmarket` in your web dashboard.
2. Find the app by name, or open its direct link from the button above.
3. Tap `Connect` / `Install` and accept the permissions the app requests.
4. The 30-day free trial starts automatically. The subscription then appears on your monthly Clover invoice.
5. Open the app on the Clover device and sign in with a **Manager** or **Admin** employee account to configure it.
6. To cancel later, uninstall the app from the App Market — the steps are right below.

How to cancel the subscription

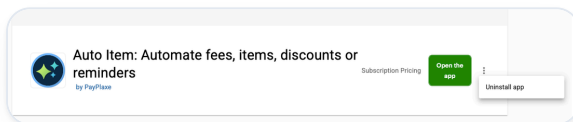
Cancelling means uninstalling the app — there is no separate billing screen.

1. Open the **App Market** — on the Clover device, or in the web dashboard.
2. Open **My Apps**. Every app you pay for is listed there with its monthly fee.



App name	Developer	Fee	Actions
Auto Item: Automate fees, items, discounts or reminders	PayFlare	\$0.99/month	⋮ Open the app Uninstall app
Age Verify	PayFlare	\$0.99/month	⋮
Auto Item: Automate fees, items, discounts or reminders	PayFlare	\$0.99/month	⋮
Contacts On Receipts	PayFlare	\$0.99/month	⋮
Cost Discounts	PayFlare	\$0.99/month	⋮
Customer Assigner (+ Tax Exempt)	PayFlare	\$0.99/month	⋮
Customer Discounts	PayFlare	\$0.99/month	⋮

3. Tap the ⋮ button on the app's row and choose **Uninstall app**.
4. The app's own page works too: ⋮ next to the green **Open the app** button → **Uninstall app**.



5. Confirm. The subscription stops there and then — the app is off your next Clover invoice.

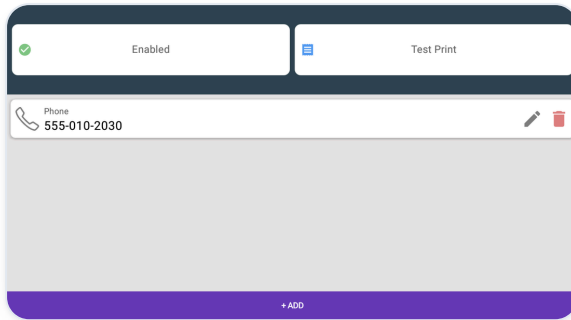
Install and cancel any time from the Clover App Market.

START HERE

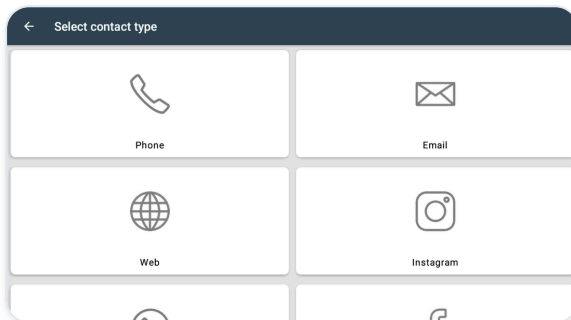
First setup

Do this once, in this order. It takes a few minutes and the app is then ready for the shift.

1. Open **Contacts** — the tile on the Clover home screen. The button at the top reads **Enabled** or **Disabled**.



2. Tap **+ ADD** and choose a type on the **Select contact type** screen.



3. Enter the value — a phone number, an address, or a handle with the @. The field hint shows an example and **(max length = 40)**.
4. Tap **Add**; **Successfully added** confirms it. Repeat for the other contacts, keeping the list to three or four lines.
5. To remove a contact, tap the bin on its row and confirm **Are you sure?**. The contact is deleted for the whole business and cannot be recovered.
6. Make sure the button reads **Enabled** and tap **Test Print**.
7. Open **Contacts** once on every other Clover device that prints receipts, so each one downloads the list.

CONFIGURATION

Setup scenarios

Each scenario is a complete configuration — follow the steps in order.

Most configuration screens require the Clover employee role of Manager or Admin.

1 Print your phone number and website

The two details customers look for first when they need to come back.

1. Open **Contacts** — the tile on the Clover home screen — and tap **+ ADD**.
2. Choose **Phone** and enter the number in the format your customers expect.
3. Tap **+ ADD** again, choose **Web** and enter the address, e.g. `www.example.com`.
4. Make sure the button at the top reads **Enabled**.
5. Tap **Test Print** and check the paper, then check one real customer receipt.
6. Open **Contacts** once on every other Clover device that prints receipts, so each one downloads the list.

2 Add your social accounts

Customers who follow you come back more often than those who do not.

1. Add an **Instagram** contact and enter the handle with the @, e.g. `@yourshop`.
2. Add **What's App** with the number customers can message.
3. Keep the list short — three or four lines is enough on a narrow receipt.
4. Run a test print and check that no value is split across two lines.
5. Edit or delete a contact from its row whenever an account changes. Deleting applies to the whole business at once and cannot be undone.
6. Open **Contacts** once on every other Clover device afterwards, so each one picks up the change.

Every value is capped at 40 characters. A value longer than 20 characters is cut at the exact middle of the text and printed on two lines, wherever that falls, so keep a value to 20 characters or fewer if you want it on a single line.

3 Pause printing during a rebrand

Old details should not be printed while the new ones are not ready.

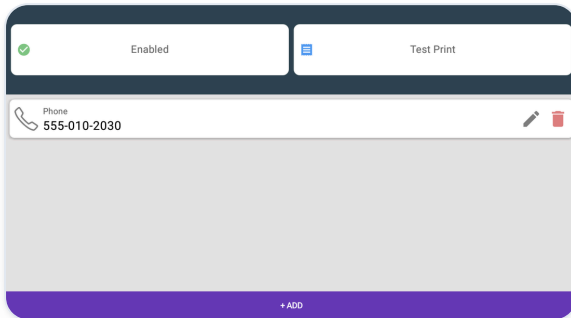
1. Open the app and tap the button at the top so it reads **Disabled**.
2. Receipts from that device print without the contact block; your entries stay saved.
3. The button is stored per device. Repeat this on every Clover device that prints receipts, or delete the contacts, which applies to the whole business.
4. Update the values when the new details are confirmed.
5. Tap the button so it reads **Enabled** again, then run **Test Print** to check the block. While printing is switched off, **Test Print** refuses with **Please enable app**.
6. Open **Contacts** once on each device so all of them print the new values.

REFERENCE

Screens and settings

Every screen of the app and what each setting does. (2)

Contacts screen



Enabled / Disabled

The button at the top left. Its label shows the current state; tapping it turns printing of the contact block on or off. The setting is stored on this device only — other Clover devices keep their own.

Test Print

Prints the block immediately on this device's receipt printer. It refuses with `Please enable app` while the button reads `Disabled`, and with `Please, add contacts` when the list is empty.

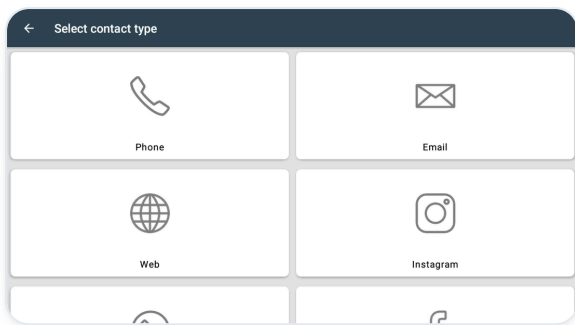
Contact row

The type label and the value; the pencil edits the value only — the type cannot be changed, so delete the row and add a new one instead. The bin deletes the row after an `Are you sure?` confirmation.

+ ADD

Adds another contact. While the list is empty the screen reads `No contacts.`

Select contact type



Phone / Email / Web

The three most used; any format for the phone, e.g. support@example.com, www.example.com.

Instagram / Telegram / Twitter / TikTok

Handles — enter them with the @. The TikTok field's example hint reads `e.x. @telegram`; enter your TikTok handle there anyway.

What's App / Facebook / LinkedIn / Coordinates (GPS) / YouTube / Weibo / Skype

Any format your customers will recognise; Coordinates (GPS) takes latitude and longitude, e.g. -0.12, 51.50.

Length limit

40 characters per value; a value longer than 20 characters is cut at the exact middle of the text and printed on two lines.

AT THE REGISTER

Everyday use

What the cashier does after the app is configured.

1. Nothing to do — the block prints on every paper receipt while the button reads `Enabled` on that device. Receipts sent by email or text message do not carry it.
2. Edit a value the moment a number or an account changes; the change is saved for the whole business straight away.
3. Then open **Contacts** once on every other Clover device that prints receipts. Until you do, those devices keep printing the old number on customers' receipts.

IF SOMETHING IS WRONG

Troubleshooting

Symptom on the left, what to do on the right.

Nothing prints.

The button at the top reads **Disabled** on that device. Tap it so it reads **Enabled**. The setting is per device, so check the device that printed the receipt.

The receipt shows an empty **Our contacts** heading.

The list on that device is empty, and printing is still switched on. Add a contact, or tap the button so it reads **Disabled** to remove the heading.

A device still prints an old number after an edit.

That device has not refreshed its copy. Open **Contacts** on it once; waiting does not update it.

A value is printed over two lines.

Values longer than 20 characters are cut at the exact middle of the text, even in the middle of a word. Shorten the value to 20 characters or fewer and test print again.

Check your Internet connection.

The device is offline. Listing, adding, editing and deleting contacts all need Internet. Printing keeps using the copy already on the device.

Please enable app when tapping **Test Print**.

Printing is switched off on this device. Tap the button so it reads **Enabled**, then test print.

Please, add contacts when tapping **Test Print**.

The list is empty. Add at least one contact first.

Empty contact when saving.

The value field is empty — type the contact before saving.

The block is missing from an emailed or texted receipt.

The app adds the block to receipts printed on paper only. Digital receipts cannot carry it.

Nothing from this app appears on the payment screen.

That is normal. The app has no register screen; its only action at the register is adding the block to the printed receipt.

There is no **Settings** or **Contact us** inside the app.

The app has two screens only: the contacts list and **Select contact type**. There is no Settings screen, no support screen and no access lock — any employee who can open the app can change the list. For help, use the email address or the text-message number listed below.

The app's dialog never appears on the payment screen; Clover shows "Customer is choosing payment method".

Open the Clover **Setup** app → **Payments** and uncheck **Automatically take payment on Connected Device**, so payment is taken on the primary device.

Settings cannot be opened or changed.

Sign in with an employee whose Clover role is **Manager** or **Admin**. Some apps also have their own **Restrict access** switch that locks the configuration.

The app works erratically, or stops reacting after the device has been idle.

Turn off Battery Saver in the device's Android settings and keep the device online.

A change made on one device is not visible on another.

Settings sync through the cloud; give it a minute and make sure both devices have a network connection.

QUESTIONS

FAQ

How many contacts can I print?

As many as you add, but keep it short — receipt paper is narrow and a long block wastes it.

Is there a length limit?

Yes, 40 characters per contact value. A value longer than 20 characters is split at the exact middle of the text and printed on two lines, even in the middle of a word.

Does the block appear on emailed or texted receipts?

No. The app adds the block to receipts printed on paper only. Digital receipts are unchanged.

I changed a number on one device. Do the other devices update by themselves?

No. Open **Contacts** once on every Clover device that prints receipts. Until you do, those devices keep printing the old value.

Can I check the result before customers do?

Yes — **Test Print** prints the block on real paper. It prints straight to the printer, so check one real customer receipt too.

What is the difference from QR Codes On Receipts?

This app prints the details as text. [QR Codes On Receipts](#) prints them as scannable QR codes — useful for WiFi passwords, review links and vCards.

How much does it cost?

\$0.99 per month, with a 30-day free trial.

SUPPORT

Contacts

EMAIL

contact@payplaxe.com

TEXT MESSAGE

743-800-4077

WEBSITE

payplaxe.com (<https://payplaxe.com>)

IN-APP SUPPORT

Settings → Contact us

ANSWER TIME

5–15 minutes

Unofficial documentation set generated for PayPlaxe Clover POS apps. Prices and features follow the published product pages.

contact@payplaxe.com payplaxe.com (<https://payplaxe.com>)

[Clover Apps \(US\)](https://www.clover.com/appmarket/developer/851YWYC4PW440) (<https://www.clover.com/appmarket/developer/851YWYC4PW440>)

[Clover Apps \(EU\)](https://www.eu.clover.com/appmarket/developer/FBG7E8TY6C95W) (<https://www.eu.clover.com/appmarket/developer/FBG7E8TY6C95W>)