



Reminders

Reminders shows a message on the Clover screen at a moment you choose: when the employee logs in, when the first item goes into the cart, or when the payment screen opens. The same reminders can also be written in a browser, but the message itself is always shown on the Clover device.

\$0.99 / month

Free trial: 30 days

Clover POS (United States and Canada)

OVERVIEW

How it works

1 A reminder is a text plus a moment

You write the message and choose when it appears.

2 It only informs

A reminder never changes the order. It puts words in front of the person serving the customer.

3 Pause instead of delete

Any reminder can be stopped and started again, so a seasonal script stays available.

4 Stored centrally, loaded on each station

Reminders are kept with your merchant account, and each Clover station loads the list when the Reminders app is opened on it. Open the app once on every station after you add, edit, pause or delete a reminder — until then that station keeps the old list.

The app never replaces the Clover Register — it adds to it. Payments, taxes and reporting stay in Clover.

FEATURES

What it does

01

Three moments

On login, the first item added to the new order, or the payment screen opened.

02

Your own text

A sales script, an ID check, a packing rule. Whatever the staff need to see.

03

Several reminders

One for login and another for the payment screen. Each row is separate.

04

Pause

Stop a reminder for a while and switch it back on when the campaign returns.

05

Web version

reminders.payplaxe.com (<https://reminders.payplaxe.com>) opens the same list, the same editor and the same settings in a browser, signed in with **Login via Clover**. It is the same app, not a separate product: the browser is where it is set up, with the same Clover account and nothing extra to buy. Reminders are never shown there — they appear on the Clover device — and each station loads the changes when the Reminders app is opened on it.

INSTALL

Price & installation

\$0.99 / month

📥 **Install on Clover App Market** (<https://www.clover.com/appmarket/apps/48M8QJKX6EGS2>)

Every app has a 30-day free trial. Clover bills the subscription with your monthly Clover invoice.

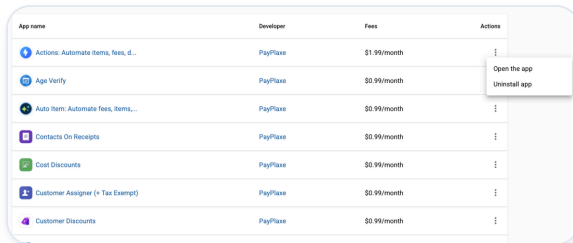
How to install

1. Open the **Clover App Market** — on the device, or at `clover.com/appmarket` in your web dashboard.
2. Find the app by name, or open its direct link from the button above.
3. Tap `Connect` / `Install` and accept the permissions the app requests.
4. The 30-day free trial starts automatically. The subscription then appears on your monthly Clover invoice.
5. Open the app on the Clover device and sign in with a **Manager** or **Admin** employee account to configure it.
6. To cancel later, uninstall the app from the App Market — the steps are right below.

How to cancel the subscription

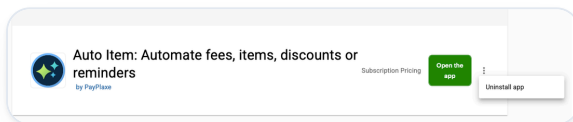
Cancelling means uninstalling the app — there is no separate billing screen.

1. Open the **App Market** — on the Clover device, or in the web dashboard.
2. Open **My Apps**. Every app you pay for is listed there with its monthly fee.



App name	Developer	Fee	Actions
Actions: Automate items, fees, d...	PayPlace	\$1.99/month	⋮
Age Verify	PayPlace	\$0.99/month	⋮
Auto Item: Automate fees, items, ...	PayPlace	\$0.99/month	⋮
Contacts On Receipts	PayPlace	\$0.99/month	⋮
Cost Discounts	PayPlace	\$0.99/month	⋮
Customer Assigner (+ Tax Exempt)	PayPlace	\$0.99/month	⋮
Customer Discounts	PayPlace	\$0.99/month	⋮

3. Tap the ⋮ button on the app's row and choose **Uninstall app**.
4. The app's own page works too: ⋮ next to the green **Open the app** button → **Uninstall app**.



5. Confirm. The subscription stops there and then — the app is off your next Clover invoice.

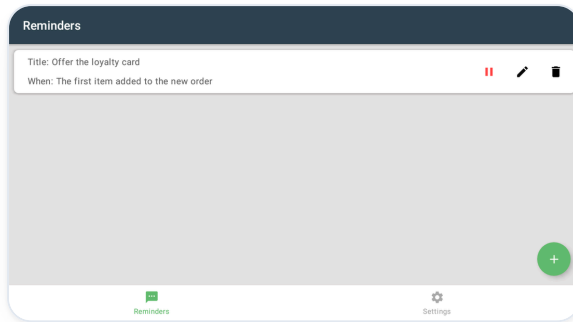
Install and cancel any time from the Clover App Market.

START HERE

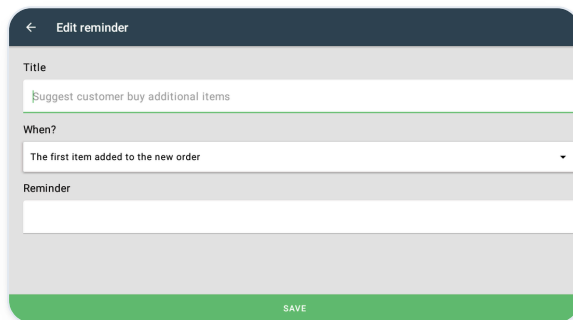
First setup

Do this once, in this order. It takes a few minutes and the app is then ready for the shift.

1. Open **Reminders**; the list shows each reminder with its title and trigger.



2. Tap **+** to create one.



3. Fill **Title** — staff read it as the heading of the message, shown as **Reminder: 'your title'**. Write it for the person serving the customer.
4. Choose **When?** : The first item added to the new order · The payment screen opened · On login.
5. Write the message in **Reminder** .
6. Tap **SAVE** and run a test order to see the message appear at the moment you chose.
7. Open **Reminders** once on every other Clover station so it loads the new reminder.

CONFIGURATION

Setup scenarios

Each scenario is a complete configuration — follow the steps in order.

Most configuration screens require the Clover employee role of Manager or Admin.

1 Upsell prompt at the start of every order

The team should offer the add-on before the order is finished, not after.

1. Open **Reminders** and tap **+**.
2. In **Title** write the heading staff will see, e.g. **Suggest a drink**.
3. Set **When?** to **The first item added to the new order**.
4. In **Reminder** write the exact wording you want staff to use.
5. Save — on this station the message appears as soon as the first item is scanned. Open Reminders once on the other stations too.

2 Shift briefing at login

Today's promotion, a price change or a delivery arriving — everyone should see it when they start.

1. Create a reminder titled **Today**.
2. Set **When?** to **On login**.
3. Write the briefing text and save.
4. Update the text each morning — the reminder itself stays in place. Open the Reminders app once on each station afterwards so it picks up the new wording.

3 Check at the payment screen

Loyalty cards, ID checks and bag charges are forgotten exactly at the payment step.

1. Create a reminder and set **When?** to **The payment screen opened**.
2. Write the check in imperative form, e.g. **Ask for the loyalty card**.
3. Save and run a test sale on that station to see where the message appears.
4. Pause the reminder from its row when the campaign is over, then open Reminders once on each station so it stops there too.

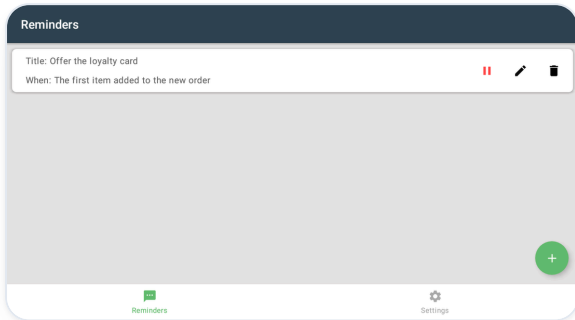
If nothing appears at payment, open the Clover Setup app → Payments and uncheck **Automatically take payment on Connected Device**.

REFERENCE

Screens and settings

Every screen of the app and what each setting does. (3)

Reminders list



Title / When

The reminder name and the moment it appears.

Pause icon

Stops the reminder without deleting it. Other stations keep showing it until the Reminders app is opened there.

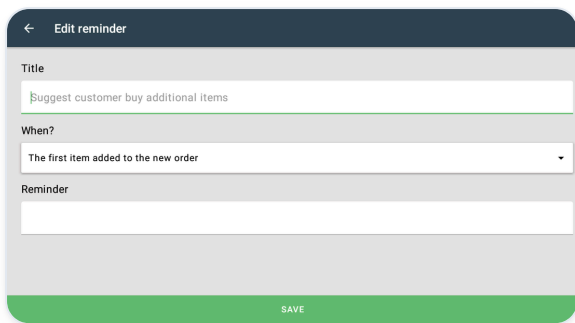
Pencil / bin

Edit or delete. Delete asks to confirm and then removes the reminder for good — pause it instead if you may want it back.

+ button

Creates a reminder.

Reminder editor



Title

The heading staff read above the message, shown as **Reminder: 'your title'**. Write it for the person serving the customer, not as an internal code.

When?

The first item added to the new order · The payment screen opened · On login.

Reminder

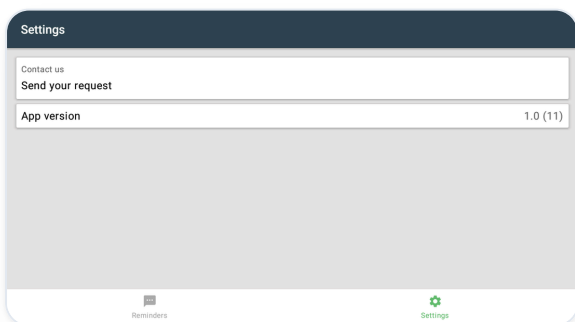
The exact text your staff will read.

SAVE

Stores the reminder. It works on the next order on this station; every other station loads it when the Reminders app is opened there.

Settings

Deliberately small: in the Clover app there is nothing beyond support and the version. The same screen in the browser also shows your Merchant ID, which is read-only.



Contact us · Send your request

Opens our contact card: the support e-mail, the WhatsApp/SMS number and a QR code with more contacts. Write to us from your own mail or messenger app.

App version

The installed version — quote it when you contact support.

AT THE REGISTER

Everyday use

What the cashier does after the app is configured.

1. The reminder appears by itself at the chosen moment; read it and close it.
2. Update the text of a standing reminder when the daily message changes.
3. Pause a reminder when its campaign is over.
4. After you add, edit or pause a reminder, open the Reminders app once on each station so it loads the change.

IF SOMETHING IS WRONG

Troubleshooting

Symptom on the left, what to do on the right.

The reminder does not appear at payment.

Uncheck **Automatically take payment on Connected Device** in Clover Setup → Payments.

Nothing appears at all.

Check the pause icon on its row — the reminder may be paused. If it was created or changed somewhere else, open the Reminders app once on this station so it loads the list.

The message is too long for the screen.

Shorten the text; a reminder is read at a glance between customers.

It works on one station but not on another.

That station has not loaded the change yet. Open the Reminders app once on it: the list is read when that screen opens.

A payment option called Reminders appeared in Clover.

The app adds that custom tender the first time it is opened and keeps it enabled. It is a payment button: no app answers it, so tapping it at checkout closes the order under **Reminders** without processing card or cash. Tell staff to use the normal payment buttons.

The app's dialog never appears on the payment screen; Clover shows "Customer is choosing payment method".

Open the Clover **Setup** app → **Payments** and uncheck **Automatically take payment on Connected Device**, so payment is taken on the primary device.

Settings cannot be opened or changed.

Sign in with an employee whose Clover role is **Manager** or **Admin**. Some apps also have their own **Restrict access** switch that locks the configuration.

The app works erratically, or stops reacting after the device has been idle.

Turn off Battery Saver in the device's Android settings and keep the device online.

A change made on one device is not visible on another.

Settings sync through the cloud; give it a minute and make sure both devices have a network connection.

QUESTIONS

FAQ

When exactly can a reminder appear?

On employee login, when the first item is added to a new order, or when the payment screen opens.

Can I have more than one?

Yes — create as many as you need, each with its own trigger.

Can employees turn reminders off?

A reminder can be paused from its row in the list. On the Clover device anyone signed in can pause, edit or delete a reminder — the app has no role lock. In the browser only a manager or an admin can: a login whose Clover role is Employee gets **You can't edit reminders**.

What is the difference from Actions?

[Actions](#) changes the order — fees, items, discounts. Reminders never changes the order; it only puts a message in front of your staff. The first time it is opened it does add one custom payment option named Reminders to your Clover tenders.

Can I do this from a computer?

Yes, at reminders.payplaxe.com (<https://reminders.payplaxe.com>). Sign in with the single [Login via Clover](#) button — Clover asks for your account, there is no separate password. The browser gives you the same reminder list, the same editor and a Settings screen with your Merchant ID. It cannot show a reminder to anyone: the pop-up during a sale happens only on the Clover device. After every save, pause or delete the site shows **Alert!** — open the Reminders app on each Clover station to sync the change.

How much does it cost?

\$0.99 per month, with a 30-day free trial.

SUPPORT

Contacts

EMAIL

contact@payplaxe.com

TEXT MESSAGE

[743-800-4077](tel:743-800-4077)

WEBSITE

payplaxe.com (https://payplaxe.com)

IN-APP SUPPORT

Settings → Contact us

ANSWER TIME

5–15 minutes

Unofficial documentation set generated for PayPlaxe Clover POS apps. Prices and features follow the published product pages.

contact@payplaxe.com payplaxe.com (https://payplaxe.com)

[Clover Apps \(US\)](https://www.clover.com/appmarket/developer/851YWYC4PW440) (https://www.clover.com/appmarket/developer/851YWYC4PW440)

[Clover Apps \(EU\)](https://www.eu.clover.com/appmarket/developer/FBG7E8TY6C95W) (https://www.eu.clover.com/appmarket/developer/FBG7E8TY6C95W)